Folding strollers, carts and bicycles are welcome on buses. These are only. Customers use bicycle racks at their own risk and are first-come, first-served basis. Non-motorized two-wheel bicycles are welcome! Bicycles welcome! for passengers requiring reasonable modifications. Please submit requests at least one business day before the trip. For more information, call us at 860-456-2223 or email us at info@wrtd.org. To help us serve you better, ask the driver to kneel the bus to assist you in boarding or alighting. The following are not permitted on WRTD buses: smoking, electronic cigarettes, loud music players without headphones, trash, food, drinks or alcoholic beverages, children seated without shoes or shirt, pets (service animals are permitted). To make a request, please call us at 860-456-2223 or email us at info@wrtd.org. Contact us through email if you have a hearing impairment. windhamregiontransit.org. To file a complaint, please call us at 860-456-2223 or email us at info@wrtd.org. Our website is www.wrtd.org. Visit us at the WRTD office. Items not claimed at the end of 30 days will be disposed of. If you left an item on one of WRTD's buses, please call us at 860-456-2223 or email us at info@wrtd.org. Items found on the bus should be turned in to the driver immediately. When an item is found on a WRTD bus, it is kept at the WRTD office. Items not claimed at the end of 30 days will be disposed of if you claimed the item on one of WRTD’s buses, contact the WRTD office during regular business hours. When you call, it would be helpful for you to provide us with a detailed description of the missing item. Windham Region Transit District Title VI Policy Statement Windham Region Transit District is committed to ensuring that no person is excluded from participation in, denied the benefits of, or subject to discrimination under any program or activity on the basis of race, color, national origin, sex, age, disability or income level. Any person who believes that he or she has been subjected to discrimination is entitled to redress in the form of a complaint process to go to our website at www.wrtd.org or call our Civil Rights Office at 860-456-2223 x 106. Declaración de la política del título VI “Windham Region Transit District” Windham Region Transit District está comprometido a garantizar que no se excluya la participación de ninguna persona, que no se le nieguen los beneficios en que se refiere el sistema de transporte sin discriminación alguna, bajo ningún pretexto o condición. Cualquier persona que creel que ha sido objeto de discriminación o represalias con base en su raza, color de piel, país de origen, sexo, la edad, la discapacidad o el nivel de ingresos. Cualquier persona que cree que se ha sido objeto de discriminación o represalias con base en su raza, color de piel, país de origen, sexo, edad, discapacidad o el nivel de ingresos puede presentar una queja ante el Título VI. Para obtener más información acerca de esta política y el proceso de quejas, diríjase a www.wrtd.org o llame al Oficina Oficial de Derechos Civiles (860) 456-2223 x 106. Accessibility All WRTD buses are accessible to persons with disabilities. Also, some of our buses can lower to the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting. Reasonable Modification Policy Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call at 860-456-2223 or email us at info@wrtd.org. Please submit requests at least one business day before the trip. The Windham Region Transit District will charge additional fees for passengers requiring reasonable modifications. Bicycles welcome! WRTD buses are equipped with bicycle racks for customers on a first-come, first-served basis. Non-motorized two-wheel bicycles only. Customers use bicycle racks at their own risk and are responsible for loading and unloading. Strollers and Carts Folding strollers, carts and baby carriages are welcome on the bus. These must be folded before boarding and kept out of the aisle effortlessly. Lost and Found Items found on the bus should be turned in to the driver immediately. When an item is found on a WRTD bus, it is kept at the WRTD office. Items not claimed at the end of 30 days will be disposed of if you claimed the item on one of WRTD’s buses, contact the WRTD office during regular business hours. When you call, it would be helpful for you to provide us with a detailed description of the missing item. Request a transfer from the driver when you board the bus and pay the fare. Commuter & Deviated Fixed Routes - Norwich & Danielson Cash $2.75 Children age 4 and under No Charge (Maximum of 3 children per adult) Transfer from a Local Route $1.50 Transfer is good for continuing one-way trip only. Discounted Tickets and Passes Discounted ten-ride tickets and monthly passes may be purchased at the WRTD office Monday-Friday, between the hours of 8:00AM and 4:00PM or at WRTD Local Route, Commuter Route, and Deviated Fixed Route buses. Local Route Ten-Ride Ticket - $11.00 Local Route Monthly Ticket - $57.00 Commuter Route Ten-Ride Ticket - $57.00 Commuter Route Monthly Pass - $62.50 Note: A Local Route ticket or pass may be used on Commuter and Deviated Fixed Routes within the last 30 days of the ticket or pass period. Proper I.D. required for reduced fare on Local Routes. To receive reduced fare privileges for persons with a disability, display your Medicare Card or your Transit/Reduced Fare Photo ID Card to the driver if you do not have a Medicare Card. A Reduced Fare Photo ID Card is available for $1.00, payable by calling the CT Transit Senior/Disabled representative at (860) 523-8101. ADA Complementary Paratransit Service to ¾ mile of WRTD Local Routes at the times the routes are in operation. To schedule service, call this number one day prior to your trip, between the hours of 8:00AM and 4:00PM. WRTD - Norwich play-looper bus operating 7 days a week, traveling from Willimantic to Norwich via Route 32 and then to Fenwood Casino via Route 2. This is a flag stop service within Willimantic. Unpaved pets (service animals are permitted) Head, hands and arms outside the bus Riding without shoes or shirt. Windham Region Transit District, Title VI Policy Statement, your race, color of your skin, national origin, sex, age, disability or income level may file a Title VI complaint. For more information about this policy and the complaint process go to our website at www.wrtd.org or call our Civil Rights Office at 860-456-2223 x 106. Declaración de la política del título VI “Windham Region Transit District” Windham Region Transit District está comprometido a garantizar que no se excluya la participación de ninguna persona, que no se le nieguen los beneficios en que se refiere el sistema de transporte sin discriminación alguna, bajo ningún pretexto o condición. Cualquier persona que cree que ha sido objeto de discriminación o represalias con base en su raza, color de piel, país de origen, sexo, edad, discapacidad o el nivel de ingresos puede presentar una queja ante el Título VI. Para obtener más información acerca de esta política y el proceso de quejas, diríjase a www.wrtd.org o llame al Oficina Oficial de Derechos Civiles (860) 456-2223 x 106.
Willimantic City Bus – Local Route service operates east and west through Willimantic and North Windham, including service to downtown, ECSU, and Windham Hospital. City Bus connects with WRTD’s Storrs-Willimantic Bus.

Extended Routing and Connections
East Brook Mall stops with * indicate scheduled connection points to or from the Storrs-Willimantic Bus Monday-Saturday and stops with ** indicate scheduled connection points Monday-Friday. The Storrs-Willimantic Bus serves Storrs, Mansfield Center, Foster Drive and downtown Willimantic. Trips marked with an H provide extended service to Windham Hospital.

Holidays

Please Note:
The Willimantic Plaza and Roanoak at W. Main stops are only served Westbound.

Passengers wishing to go to Windham Hospital should stay on the bus after it reaches the end of the run (Gateway Commons). The bus will continue on to Windham Hospital.

Travel Conditions
The times listed in this schedule are approximate. Delays may occur due to poor weather and traffic conditions. You may wish to consider adverse conditions when planning the time of your trip. During severe weather events, updates on delayed openings, early shutdowns and closures will be posted online and on local tv stations.