

General Information

Rider Tips

To Help Us Serve You Better

- Have the exact bus fare, pass or ticket ready before you board the bus
- Allow persons using wheelchairs to board first
- Keep children seated
- Pull the signal cord at least one block before your requested stop
- Use the back door for faster exits
- Do not cross the street in front of the bus; wait until it has pulled away
- Keep seats clean, clear of your belongings, and available for seating
- Keep the designated front seats reserved for senior citizens and persons with disabilities
- This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit
- Cooperate with your bus operator's instructions

Customer Courtesies

The following are not permitted on WRTD buses:

- Smoking, including electronic cigarettes
- Food, drinks or alcoholic beverages
- Loud music players without headphones
- Loud or lengthy cell phone conversations
- Loud conversation, threats or profanity
- Uncaged pets (service animals are permitted)
- Head, hands and arms outside the bus
- Riding without shoes or shirt

Accessibility

All WRTD buses are accessible to persons with disabilities. Also, some of our buses can kneel to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

Reasonable Modification Policy

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at 860-456-2223 or email us at info@wrtd.org. Please submit requests at least one business day before the trip. Windham Region Transit District will not charge additional fees for passengers requiring reasonable modifications.

Bicycles welcome!

WRTD buses are equipped with bicycle racks for customers on a first-come, first-served basis. Non-motorized two-wheel bicycles only. Customers use bicycle racks at their own risk and are responsible for loading and unloading.

Strollers and Carts

Folding strollers, carts and bicycles are welcome on buses. These must be folded before boarding and kept out of the aisle if possible.

General Information

Lost and Found

Items found on the bus should be turned in to the driver immediately. When an item is found on a WRTD bus, it is kept at the WRTD office. Items not claimed at the end of 30 days will be disposed of. If you left an item on one of WRTD's buses, contact the WRTD office during regular business hours. When you call, it would be helpful for you to provide us with a detailed description of the missing item.

Windham Region Transit District Title VI Policy Statement

Windham Region Transit District is committed to ensuring that no person is excluded from participation, denied benefits, or otherwise subjected to discrimination under any program or activity on the basis of race, color, national origin, sex, age, disability or income level. Any person who believes that he or she has been subjected to discrimination or retaliation based on their race, color, national origin, sex, age, disability or income level may file a Title VI complaint. For more information about this policy and the complaint process go to our website at www.wrtd.org or call our Civil Rights Officer at (860) 456-2223 x106.

Declaración de la política del Título VI del "Windham Region Transit District"

"Windham Region Transit District" está comprometido a garantizar que no se excluya la participación de ninguna persona, que no se le nieguen los beneficios ni que sea objeto de discriminación de otra manera, bajo ningún programa o actividad con base en la raza, el color de la piel, el país de origen, el sexo, la edad, la discapacidad o el nivel de ingresos. Cualquier persona que considere que ha sido objeto de discriminación o represalias con base en su raza, color de piel, país de origen, sexo, edad, discapacidad o nivel de ingresos puede presentar una queja del Título VI. Para obtener más información acerca de esta política y el proceso de quejas, diríjase a nuestro sitio web en www.wrtd.org o llame a nuestro Oficial de Derechos Civiles al (860) 456-2223 x106.

温德姆(Windham) 地区交通运输管理局 第 VI 章(Title VI) 政策声明

WRTD 致力确保任何人在任何计划或活动中均不会因种族、肤色、国籍、性别、年龄、残疾或收入水平等因素而被剥夺参与权利、被拒绝福利或遭受任何其他形式的歧视。任何认为自己因种族、肤色、国籍、性别、年龄、残疾或收入水平等因素而遭受到歧视或报复的民众均可递交第 VI 章投诉。要了解有关此项政策和投诉流程的详细信息, 请访问www.wrtd.org 或拨打 860-456-1462 分机号 106 联系公民权利官员。

WRTD Fares

One-Way Fares

Local Routes – Storrs & Willimantic

Cash Fare	\$1.25
Person with disability*	\$0.75
Person 60 years of age and over*	\$0.50
Children (age 4 and under) (Maximum of 3 children per adult)	No Charge
Transfer between local routes (Transfer is good for continuing one-way trip only. Request a transfer from the driver when you board the bus and pay the fare.)	No Charge

Commuter & Deviated Fixed Routes - Norwich & Danielson

Cash Fare	\$2.75
Children (age 4 and under) (Maximum of 3 children per adult)	No Charge
Transfer from a Local Route (Transfer is good for continuing one-way trip only. Request a transfer from the driver when you board the bus and pay the fare.)	\$1.50

Exact fare required. Drivers do not handle money. Fares are subject to change.

Discounted Tickets and Passes

Discounted ten-ride tickets and monthly passes may be purchased at the WRTD office Monday-Friday, between the hours of 8:30 a.m. and 4:00 p.m. or on WRTD Local Route, Commuter Route, and Deviated Fixed Route buses.

Local Route Ten-ride Ticket - \$11.00

Local Route Monthly Pass - \$37.00

Commuter Route Ten-ride Ticket - \$27.50

Commuter Route Monthly Pass - \$82.50

Note: A Local Route ticket or pass may be used on Commuter and Deviated Fixed Routes with an additional \$1.50 per ride.

* Proper I.D. required for reduced fare on Local Routes. To receive reduced fare privileges for persons with a disability, display your Medicare Card or your Transit/Reduced Fare Photo I.D. Card to the driver. If you do not have a Medicare Card, a Transit/Reduced Fare Photo I.D. Card is available by calling the CT Transit Senior/Disabled representative at (860) 522-8101.

General Information

Customer Service Center

Please call us for bus schedule information, lost & found items or with your comments.

Hours: Monday through Friday 8:00AM – 4:00PM

Phone: 860-456-2223

TTD: 1-800-833-8134

Other WRTD Services

Dial-A-Ride offers demand responsive transportation 8:00AM to 4:00PM, Monday - Friday, to residents of Ashford, Chaplin, Columbia, Coventry, Lebanon, Mansfield, Scotland, Willington and Windham/Willimantic. Call 860-456-2223 for information.

Storrs-Willimantic Bus Local Route service operates north and south between the Holiday Mall in Storrs and Gateway Commons in Willimantic. This route serves UConn, East Brook Mall and ECSU's Noble Hall using Route 195, Main Street inbound and Valley Street outbound.

ADA Complementary Paratransit is available within ¼ mile of WRTD Local Routes at the times the routes are in operation. To schedule a ride, call at least one day prior to your trip, between the hours of 8:00AM and 4:00PM.

Willimantic – Norwich Route 32 Commuter Bus operates 7 days a week, traveling from Willimantic to Norwich via Route 32 and then to Foxwoods Casino via Route 2. This is a flag-stop service within Willimantic, with limited stops in Franklin and Norwich. Connections with SEAT buses at the Transportation Center in Norwich are possible; call SEAT at 860-886-2631 for connecting service information.

Willimantic to Danielson Bus service operates Monday through Friday, traveling between Willimantic and Brooklyn via Route 6. Connections with Northeast CT Transit District (NECTD) buses in Brooklyn are possible; call NECTD at 860-774-3902 for connecting service information.

Other Area Public Transportation

UCONN Shuttle is operated by the University of Connecticut. For more information on UCONN shuttle services, call 860-486-1448.

Connecticut Commuter Service to Hartford operates Monday through Friday from Willimantic, Columbia, Andover, Coventry and Bolton, and Monday through Sunday from Willimantic, Tolland and Manchester. For more information, contact CTTRANSIT at 860-525-9181 or www.cttransit.com.

Intercity bus service to Hartford / Providence / Boston / N.Y and points beyond is provided by Peter Pan Bus. For information, call Peter Pan at 1-800-343-9999.

WILLIMANTIC CITY BUS LOCAL ROUTE



Windham Region Transit District

671 Willimantic City Bus Local Route



Downtown Willimantic
ECSU
Foster Drive
Windham Heights
East Brook Mall
Wal-Mart

Monday - Saturday
(No Sunday Service)

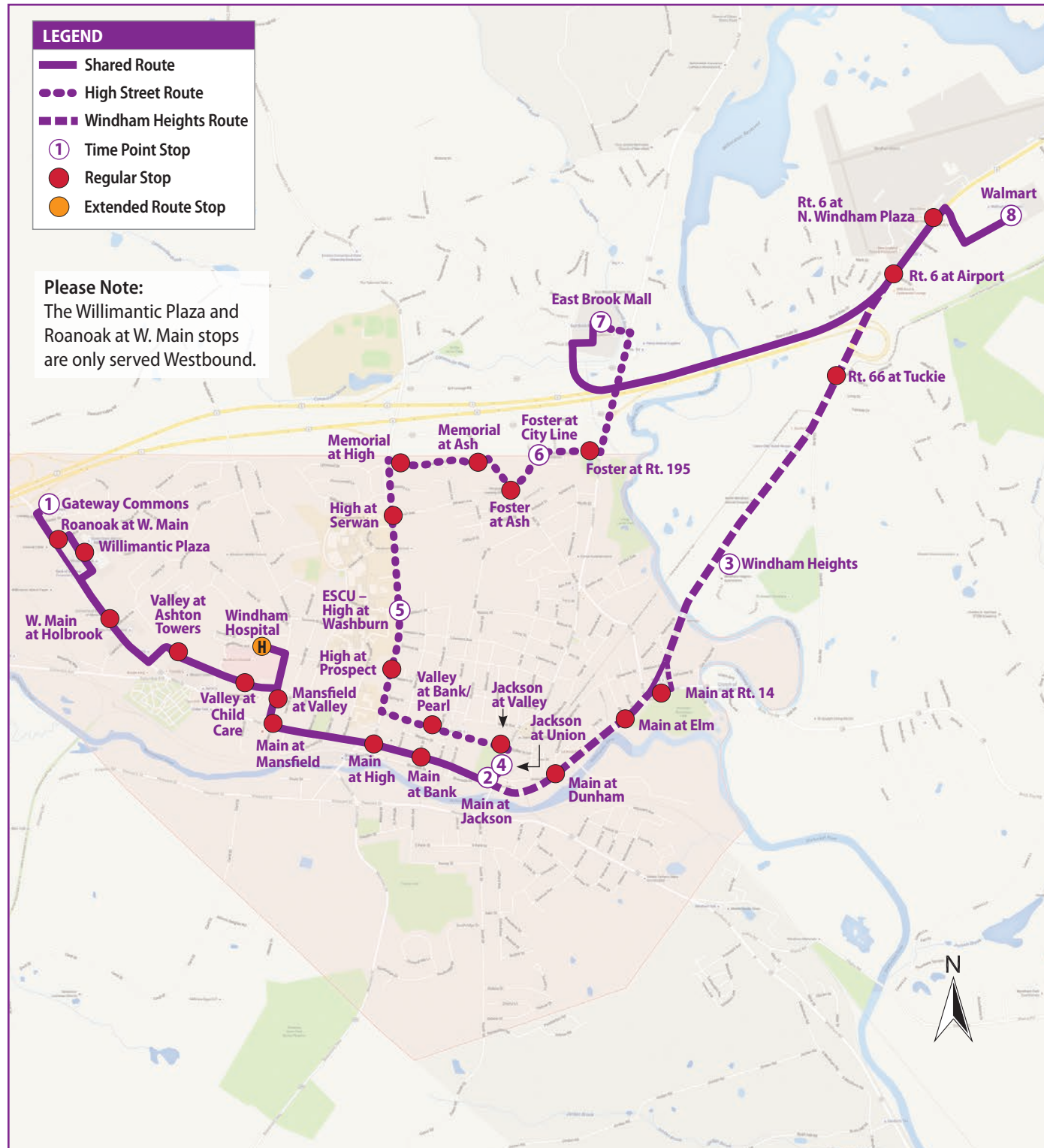
Effective August 21, 2017

Windham Region Transit District
28 South Frontage Rd
Mansfield Center, CT 06250

www.wrtd.org
info@wrtd.org
860-456-2223

For TDD service, please call
1-800-833-8134

WRTD Willimantic City Bus Route



Willimantic City Bus Local Route service operates east and west through Willimantic and North Windham, including service to downtown, ECSU, and Windham Hospital. City Bus connects with WRTD's Storrs-Willimantic Bus.

Extended Routing and Connections

East Brook Mall stops with * indicate scheduled connection points to or from the Storrs-Willimantic Bus Monday-Saturday and stops with ** indicate scheduled connection points Monday-Friday. The Storrs-Willimantic Bus serves Storrs, Mansfield Center, Foster Drive and downtown Willimantic. Trips marked with an **H** provide extended service to Windham Hospital.

Holidays

The Willimantic City Bus does not run on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Schedule How-To

First, find the schedule for the day of the week you wish to travel: Monday through Friday or Saturday.

Next, find the TIMEPOINT STOPS closest to your origin and destination. The schedule lists timepoints only; additional stops are available and are not shown in the schedule.

Bold indicates P.M. times.

Finally, look below your timepoints to see when buses depart from your origin and destination locations. Arrive at your bus stop 5-10 minutes early so that we don't miss you!

Travel Conditions

The times listed in this schedule are approximate. Delays may occur due to poor weather and traffic conditions. You may wish to consider adverse conditions when planning the time of your trip. During severe weather events, updates on delayed openings, early shutdowns and closures will be posted online and on local tv stations.

Gateway Commons to Walmart – Eastbound

Gateway Commons	Main St. at Jackson St.	Windham Heights	Jackson St. at Union St.	ESCU High St. at Washburn St.	Foster Dr. at City Line	East Brook Mall	Walmart (Arrive)
1	2	3	4	5	6	7	8
6:00 H	6:13	6:17	-	-	-	-	6:24
7:06 H	-	-	7:18	7:22	7:26	7:29	7:36
8:22 H	8:35	8:39	-	-	-	-	8:46
9:38 H	-	-	9:50	9:54	9:58	10:01**	10:08
11:19 H	11:32	11:36	-	-	-	-	11:43
12:33 H	12:46	12:50	-	-	-	-	12:57
1:47 H	-	-	1:59	2:03	2:07	2:10	2:17
3:05 H	3:18	3:22	-	-	-	-	3:29
4:21 H	4:34	4:38	-	-	-	-	4:45
6:02 H	6:15	6:19	-	-	-	-	6:26
7:16 H	-	-	7:28	7:32	7:36	7:39	7:46

Walmart to Gateway Commons – Westbound

Walmart	East Brook Mall	Foster Dr. at City Line	ESCU High St. at Washburn St.	Windham Heights	Main St. at Jackson St.	Gateway Commons (Arrive)
8	7	6	5	3	2	1
6:33	-	-	-	6:38	6:45†	6:57
7:45	-	-	-	7:50	7:57 H	8:13
8:55	9:01	9:04	9:08	-	9:13 H	9:29
10:38	10:44	-	-	10:51	10:58†	11:10
11:52	11:58	-	-	12:05	12:12†	12:24
1:06	1:12*	-	-	1:19	1:26†	1:38
2:26	2:32	2:35	2:39	-	2:44†	2:56
3:38	3:46**	-	-	3:53	4:00†	4:12
4:54	5:08*	5:11	5:15	-	5:20†	5:32
6:35	6:41**	-	-	6:48	6:55†	7:07
-	-	-	-	-	-	-

† Passengers wishing to go to Windham Hospital should stay on the bus after it reaches the end of the run (Gateway Commons). The bus will continue on to Windham Hospital.